STATE OF MONTANA BEFORE THE BOARD OF PERSONNEL APPEALS

IN THE MATTER OF COMSOLIDATED UNFAIR LABOR PRACTICE CHARGE NOS. 19-88 AND 30-88:

TEAMSTERS LOCAL UNION NO. 190,

Complainant,

- va -) FINAL GRDER

CITY OF BILLINGS.

11

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

15

20

21

22

23

24

25

Defendant.

* * * * * * * * * * * * * * * * * * *

The Findings of Fact, Conclusions of Law and Recommended Order was issued by Hearing Examiner Arlyn Plowman on June 22, 1987.

Exceptions to the Findings of Fact. Conclusions of Law and Recommended Order were filed by D. Patrick McKittrick, attorney for the Complainant, on July 7, 1989.

Oral argument was scheduled before the Board of Personnel Appeals on September 27, 1989.

After reviewing the record, considering the briefs and oral arguments, the Board orders as follows.

- IT IS ORDERED that the Exceptions to the Hearing Examiner's Findings of Fact, Conclusions of Law, and Recommended Order are hereby denied.
- 2. IT IS ORDERED that this Board therefore adopt the Findings of Fact, Conclusions of Law and Recommended Order of Hearing Examiner Arlyn Plowman as the Final Order of this Board.

day of October, 1989. 1 BOARD OF PERSONNEL AFFEALS 12 3 4 Robert A. Pooro 5 Chairman 6 7 CERTIFICATE OF MAILING 8 heaticani do certify that a true and correct/ copy of this document following on the 402 day of October, 1989: of this document was mailed to the 19 10 D. Patrick McKittrick MCKITTRICK LAW FIRM 11 Strain Building - Suite 622 410 Central Avenue 12 P.O. Box 1184 Great Falls, MT 59403 13 Paul J. Luwe 14 Staff Attorney City of Billings 15 City Attorney's Dffice P.O. Box 1178 16 Billings, MT 59103-1178 171 18 19 20 21 22 22 24 25

STATE OF MONTANA BEFORE THE BOARD OF PERSONNEL APPEALS

IN THE MATTER OF CONSOLIDATED UNFAIR LABOR PRACTICE CHARGE NO.'S 19-88 AND 30-88

TEAMSTERS LOCAL UNION NO. 190,)

Complainant,

-76-1

FINDINGS OF FACT; CONCLUSIONS OF LAW; RECOMMENDED ORDER

CITY OF BILLINGS,

Defendant.

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1

2

3

4

5

8

7

8

.

I. INTRODUCTION

A hearing in the above-captioned matter was held Wednesday, January 25, 1989 in the City of Billings Public Utilities Department Conference Room at 2251 Belknap Avenue, Billings, Montana. The Complainant, Teamsters Local Union No. 190 was represented by D. Patrick McKittrick. Paul Luwe represented the Defendant, City of Billings. Arlyn L. Plowman was the duly appointed Hearing Examiner for the Board of Personnel Appeals. The parties offered evidence and argument and filed post-hearing briefs. The matter was deemed submitted on May 9, 1989.

II. BACKGROUND

On August 26, 1988 the Complainant, Chauffeurs, Teamsters and Helpers Local Union No. 190 filed an Unfair Labor Practice Charge with the Board of Personnel Appeals which was labeled ULP 19-88. The Complainant charged:

Since on or about August 3, 1988, it (the

Defendant/Employer, City of Billings) by its officers, agents or representatives has refused to bargain collectively in good faith with said union (Teamsters Local 190), a labor organization chosen by a majority of its employees in an appropriate unit. Said employer has refused to process through Article V-Settlement of Disputes, of the extant collective bargaining contract a grievance over one of the benefits under said contract; to wit: Heritage Day holiday. Said employer has violated the law including but not limited to Sections 39-31-305, 306, 401(5) and 201 MCA.

-1

T

On September 8, 1988 the Defendant, City of Billings, filed a timely response requesting that the charge be determined to be without merit.

The matter was referred to a Board of Personnel Appeals investigator and on October 5, 1988 an Investigation Report and Determination was issued finding probable merit for the charge. The Defendant filed a timely answer on October 19, 1988 requesting that the charge be dismissed with prejudice.

On October 11, 1988 Arlyn L. Plowman was appointed Hearing Examiner and Notice of Fre-Hearing Conference was issued on October 24, 1988.

On November 11, 1988 the Complainant, Chauffeurs, Teamsters and Helpers Local Union No. 190 filed an Unfair Labor Fractice Charge with the Board of Personnel Appeals which was labeled ULP 30-88. The Complainant charged:

On or about July 1, 1988, and subsequently and continuing, it(the Defendant/Employer, City of Billings), by

its officers, agents or representatives has refused to bargain collectively in good faith with said union (Teamsters Local 190), a labor organization chosen by a majority of its employees in an appropriate unit. On or about August 3, 1988, said employer has refused to process through Article V-Settlement of Disputes, of the extant collective bargaining contract a grievance over one of the benefits under said contract; to Wit: Heritage Day holiday. employer has violated the law including but not limited to Sections 39-31-305, 306, 401(5) and 201 MCA.

The Defendant, City of Billings, filed a timely response on November 22, 1988 in which it requested that the charge be determined to be without merit, or in the alternative processed as an amendment to ULP 19-88.

On November 29, 1988 an order was issued consolidating ULP 19-88 and ULP 30-88.

After being rescheduled, a pre-hearing conference in the above captioned matter was held by telephone on December 5, 1988. Notice setting the hearing for January 25, 1989 was issued on December 7, 1988.

III. FINDINGS OF FACT

31

2

3

5

6

8

9

10

11

12

13

14

15

16.

17

18

19

20

21

22

23

24

25

- 1. The Defendant, City of Billings, and the Complainant, Teamsters Local Union No. 190, are signatory to a Collective Bargaining Agreement (Exhibit J-2). That Collective Bargaining Agreement or its predecessor (Exhibit J-1) was in effect at all times relative to this dispute.
 - 2. The July 1, 1987 through June 30, 1989 Collective

Bargaining Agreement (Exhibit J-2) between the parties and Article V-Settlement of Disputes contains the following language on pages 6 and 7:

11

2

3

4

- 5

7

B

9

30

11

12

13

14

15

16

37

16

19

20

21

22

23

24

25

... An employee, who has a grievance, shall, with or without the steward present, orally discuss the grievance with the Supervisor. If the Supervisor is unable to orally resolve the grievance, the employee and steward may request the union to file a formal grievance...

The grievance must be filed with the Department Head, or the Personnel Director, as an alternate, within fifteen (15) calendar days of the grievance's occurrence, or the first opportunity to have reasonably had knowledge of its occurrence. The Employer shall review the grievance and report a grievance resolution to the Union within fifteen (15) calendar days of the receipt of the grievance.

... If the Employer's grievance resolution is not satisfactory to the Union, either party may request a grievance hearing to be provided at the next Joint Labor Management Committee. The Joint Labor Management Committee (JLMC) shall be a permanent standing committee composed of an equal number of Labor and Management representatives, but not to exceed more than three (3) for each side. Each side shall appoint a permanent Chairman. The JLMC shall adopt rules or procedures to govern the conduct of its proceedings. Members of the JLMC shall not have a direct conflict of interest with the grievance being heard. After hearing the grievance, the JLMC shall issue a final and binding decision, subject to the majority vote of the JLMC.

...Where the chairmen are unable to agree or come to a decision on the grievance.

parties may jointly agree to submit the grievance to a third party neutral arbitrator, subject to the following restrictions...

. 9

- 3. Article 8.4.8.10 of the 1987-89 Collective Bargaining Agreement (Exhibit J-2) stated after January 1, 1988 Heritage Day was to be observed as a holiday on a date to be determined by the City.
- 4. In January 1988, there arose, between the parties, a dispute as to the implementation of the Heritage Day holiday. Several letters were exchanged (Exhibit C-1, C-2, C-3, and C-4) in that dispute. It was the Complainant/ Union's position (See Exhibit C-2) that the Heritage Day holiday was to be observed before the end of the contract year, July 1, 1988. The Defendant/Employer held (Exhibit C-1) that the Collective Bargaining Agreement only required Heritage Day to be determined and observed before the end of the calendar year, December 31, 1988.
- 5. On February 8, 1988 the City Council of the City of Billings adopted a resolution declaring Heritage Day to be the day after Thanksgiving (Exhibit D-4).
- 6. The matter was the subject of several conversations between representatives of the parties. Those discussions did not resolve the dispute. On July 27, 1988 the Complainant/Union filed a grievance (Exhibit D-6) alleging that the Employer/Defendant failed to provide the Heritage

Day holiday as required by the Collective Bargaining Agreement.

- 7. The Employer/Defendant responded to the aforementioned grievance in a letter dated August 2, 1988 (Exhibit C-6) denying the grievance as untimely. The Employer stated that the grievance should have been filed within fifteen (15) days after the February 8, 1988 City Council resolution designating Heritage Day.
- 8. The Complainant/Union did not attempt to advance the grievance on to the next step of the Collective Bargaining Agreement grievance procedure by requesting a grievance hearing at the Joint Labor Management Committee.
- 9. Inasmuch as the Complainant/Union failed to move the grievance on to the next step of the grievance procedure the Defendant/Employer did not refuse to process the grievance as there was no request to do so.
- ogreement's grievance-arbitration machinery has no time limits between step 1 and step 2. It is conceivable that the Complainant could yet, at this late date, file a timely request to move the grievance on to the second step of the grievance procedure and a hearing with the Joint Labor Management Committee.

IV. CONCLUSIONS OF LAW

15:

1. The Board of Personnel Appeals has jurisdiction in

this matter pursuant to Section 39-31-405 et seq., MCA.

1.8

- 9

- 2. The Montana Supreme Court has approved the practice of the Board of Personnel Appeals in using Federal Court and National Labor Relations Board (NLRB) precedents as guidelines in interpreting the Montana Collective Bargaining for Public Employees Act as the state act is so similar to the Federal Labor Management Relations Act, State ex. rel Board of Personnel Appeals v. District Court, 183 Mont. 223, 598 P.2d 1117, 103 LRRM 2297; Teamsters Local No. 45 v. State ex. rel Board of Personnel Appeals, 195 Mont. 272, 635 P.2d 1310, 110 LRRM 2012; City of Great Falls v. Young (Young III), 686 P.2d 185, 119 LRRM 2682, 211 Mont. 13.
- 3. Pursuant to Section 39-31-406 MCA the Complainant's case must be established by a preponderance of the evidence before an unfair labor practice may be found, Board of Trustees v. State of Montana, 103 LRRM 3090, 604 P.2d 770, 185 Mont. 89. See also Indiana Metal Products v. NLRB, 1953 CA 7, 31 LRRM 2490, 202 F.2d 613 and NLRB v. Kaiser Aluminum and Chemical Corporation, 34 LRRM 2412, 217 F.2d 366, 1954 CA 9.
- 4. Pursuant to Section 39-31-401 MCA it is an unfair labor practice for a public employer to refuse to bargain collectively in good faith with an exclusive representative.
- 5. Good faith bargaining is defined in Section
 39-31-305 as the performance of the mutual obligation of the

public employer or his designated representative and the representatives of the exclusive representative to meet at reasonable times and negotiate in good faith with respect to wages, hours, fringe benefits, and other conditions of employment or the negotiation of an agreement or any question arising thereunder and the execution of a written contract incorporating any agreement reached. Such obligation does not compel either party to agree to a proposal or require the making of a concession. See NLRB v. American National Insurance Company, 30 LRRM 2147, 343 US 395, 1952; NLRB v. Bancroft Manufacturing Company, Inc., 106 LRRM 2603, 365 F.2d 492, 1981 CA 5; NLRB v. Blevins Popcorn Company, 107 LRRM 3108, 659 F.2d 1173, 1981 CA DC; Struthers Wells Corporation v. NLRB, 114 LRRM 3553, 721 F.2d 465, 1980 CA 3.

23.

6. Pursuant to the foregoing the Defendant was obligated to bargain collectively in good faith with the Complainant, Teamsters Local No. 190. That obligation to bargain in good faith includes the duty to comply with the grievance-arbitration procedure contained within the existing Collective Bargaining Agreement, Chicago Magnesium Casting Company v. NLRB, 103 LRRM 2241, 512 F.2d 108, 1980 CA 7; NLRB V. South Western Electric Cooperative, Inc., 122 LRRM 2747, 794 F.2d 276, 1986 CA 7.

The grievance procedure is a part of the continuing collective bargaining process, Steel Workers v. Warrior

Navigation, 46 LRRM 2416, 363 US 574, 1960. An employer has the same obligation to bargain collectively over grievances as over the terms of the agreement, City of Livingston v. Hontana Council No. 9, 100 LRRM 2528, 571 P.2d 374, 174 Mont. 421.

V. Anaconda Deer Lodge County and ULP 43-81 William M. Converse, IAFF Local No. 436 v. Anaconda Deer Lodge County (April 20, 1982) the Board of Personnel Appeals deferred Unfair Labor Practice Charges to the Collective Bargaining Agreement's grievance-arbitration procedure. In doing so the Board formally adopted the Collyer doctrine. In Young, et al v. City of Great Falls, 112 LRRM 2988, 198 Mont. 349, 646 P.2d 512 the Montana Supreme Court described that doctrine as follows:

A "pre-arbitral deferral policy" was first enunciated by the NLRB Collyer Insulated Wire (1971), 192 NLRB 837, 77 LRRM 1931. There, quoting from Jos. Schlitz Brewing Company (1968), 175 NLRB 23, 70 LRRM 1472, 1475, the NLRB found "that the policy of promoting industrial peace and stability through collective bargaining obliges us to defer the parties to the grievance-arbitration procedures they themselves have voluntarily established." Collyer at 77 LRRM 1936.

The National Labor Relations Board deferred to the grievance-arbitration procedure in <u>Teamsters Local 70 and National Biscuit Company</u>, 80 LRRM 1727, 198 NLRB No. 4, July

31, 1972 Where the procedure was similar to that contained in the Collective Bargaining Agreement between the parties in this matter.

1

2

3

5

6

7

8.

9

10.

11

12

13

34

15

16

17

18

19

20

21

22

23

24

25

However, when arbitration is not available, the Board has jurisdiction and responsibility to interpret and apply the Collective Bargaining Agreement and to resolve disputes arising therefrom. See NLRB v. C & C Plywood Corporation, 64 LRRM 2065, 385 US 421.

- As a general rule, the parties are encouraged and expected to exhaust their negotiated dispute resolution process prior to seeking relief elsewhere. "The Board is not the proper forum for parties seeking to remedy an alleged breach of contract," National Dairy Products Corporation and United Dairy Workers Local 83, 45 LRRM 1332, 126 NLRB No. 62. "Where an entire dispute can adequately be disposed of under the grievance and arbitration machinery; we are favorably inclined toward permitting the parties to do so...," Sheet Metal Workers Local 17 and George Koch Sons, 199 NLRB No. 26, 81 LRRM 1195, enforced 85 LRRM 2548, 1978 CA 1. See also Republic Steel Corporation v. Maddox, 58 LRRM 2193, 379 US 650; Brinkman v. Montana, 1 IER 1236, 729 P.26 1301, 43 State Report 2163; United Paper Workers International Union v. Misco, Inc., 126 LRRM 3113, United States Supreme Court, December 1, 1987, No. 86-651,
 - 9. Likewise, procedural arbitrability questions are

best resolved using the negotiated dispute resolution machinery. See <u>Local 4-447 v. Chevron Chemical Company</u>, 125 LRRM 2232, 815 F.2d 338, 1987 CA 5.

exhausted the remedies available in the Collective Bargaining Agreement's grievance-arbitration procedure. Inasmuch as the Complainant failed to move the grievance on to the next step, the Defendant has not refused to process a grievance. Section 39-31-406(5) MCA requires that, if, upon the preponderance of the evidence taken, the Board is not of the opinion that the person named in the complaint has engaged in or is engaging in the unfair labor practice, then the Board shall state its findings of fact and shall issue an order dismissing the complaint.

V. RECOMMENDED ORDER

17.

It is hereby ordered that the above captioned Unfair Labor Practice charges of Teamsters Local 190 against the City of Billings be dismissed.

VI. SPECIAL NOTICE

Exceptions to these Findings of Fact, Conclusions of Law and Recommended Order may be filed within twenty (20) days of service thereof. If no exceptions are filed, this recommended order shall become the final order of the Board of Personnel Appeals. Address exceptions to the Board of Personnel Appeals, P.O. Box 1728, Helena, Montana 59624-1728.

DATED AND ENTERED this 21 day of June, 1989.

BOARD OF PERSONNEL APPEALS

Byı

ARLYN L. PLOWMAN Hearing Examiner